

City of Indio
100 Civic Center Mall
Indio, CA 92201



September 2, 2015

To whom it may concern:

I am writing this letter of support for a much needed resource known as *The Red Guide to Recovery – Resource Handbook for Disaster Survivors*.

There is no comparable resource currently available to guide survivors on how to recover from a disaster. Having worked in public safety for more than 20 years, I know firsthand how difficult recovery can be for those who have lost everything in a disaster. This can be difficult as most don't know where to start or where to go for help.

The *Red Guide to Recovery* is a tool that was created to walk disaster survivors step-by-step through the recovery process and raise awareness of the pitfalls that present themselves in post-disaster scenarios. The *Red Guide to Recovery* is designed to help survivors as they transition from the response phase and into the recovery process to facilitate the rebuilding of their homes and lives. Simply put, this tool promotes disaster resiliency.

My vision is to provide copies of this book to public safety agencies holding a role in disaster preparedness, response, or recovery within the city of Indio.

As the emergency services coordinator for the city of Indio, I offer my support of this publication and would appreciate your assistance in finding funding partners or solutions that enable this resource to be made available as soon as possible.

Should you have any questions, please do not hesitate to contact me at 760-863-7467.

Thank you for your consideration.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michelle M. Caldwell", is written over the word "Sincerely,".

MICHELLE M. CALDWELL
Emergency Services Coordinator