ANNA BURTON INTERIM GENERAL MANAGER

CITY OF LOS ANGELES

CALIFORNIA



EMERGENCY MANAGEMENT DEPARTMENT

200 N. SPRING STREET, ROOM 1533 LOS ANGELES, CA 90012 TEL (213) 978-2222 TEL (213) 484-4800 FAX (213) 978-0517 www.emergency.lacity.org

July 24, 2014

Mr. Sean Scott P.O. Box 927498 San Diego, CA 92192

RE: RED GUIDE TO RECOVERY

Dear Mr. Scott,

The City of Los Angeles purchased 30,000 copies of the Red Guide to Recovery in January 2014. Our order included English, Spanish, large print and copies in Braille. The majority of the Guides were distributed directly to City residents through an agreement with a local newspaper. Several copies were kept in stock for our Los Angeles Fire Department and local American Red Cross who give them directly to victims of an emergency. These Guides are greatly appreciated by our constituents and reduce the confusion experienced by families during the trauma of losing their home and belongings.

Members of the Los Angeles City Council appreciate the unique customization of the Guide. The Emergency Management Department worked with you to ensure contacts, maps and information were unique to the communities in our great City. This made it ideal for our residents.

As new information is made available and updates are needed, we look forward to working with you to keep the Guide current and user friendly. Additionally, we are continually looking at ways of preparing Los Angeles residents for disaster. If, through your outreach and research, you identify a new program or resource, we welcome your input for our consideration.

Thank you for continued support. If you need anything, please do not hesitate to call me at 213-484-4822.

Sincerely,

ANNA BURTON

Interim General Manager