



County of San Diego Office of Emergency Services
5580 Overland Ave. Suite 100
San Diego, CA 92123
Phone: (858) 565-3490 Fax: (858) 565-3499
Email: oes@sdcounty.ca.gov



December 18, 2012

Re: Red Guides To Recovery

Mr. Sean Scott,

The San Diego County region has experienced a number of disasters and during those times survivors are eager for information to assist with their recovery needs. The Red Guide to Recovery has been a valuable document which we provide at our Local Assistance Centers post disaster. During the initial days following a major event, residents have a lot of information to digest and reference materials which provide "step by step" instructions, like the Red Guide to Recovery, are very beneficial.

Aside from its usefulness during times of disaster, local fire departments have realized that the information included in the Guide can be beneficial during smaller events. Therefore, fire departments in the County of San Diego have utilized the Guides by distributing them to residents who have damaged or destroyed property from house fires. The Guide has some versatility (available in Spanish) and the online version is available on our website: www.ReadySanDiego.org. Having the Guide in different formats, online, hard copy and alternate language, provides multiple options for our residents to access the information.

San Diego County is pleased to have been the initial region to offer the Guides to our residents. It is an incredibly valuable tool because the scope and variety of recovery information in the Guide helps disaster survivors take the first step to their "new normal."

Best wishes,

Holly Crawford

Director

County of San Diego Office of Emergency Services

Unified San Diego County Emergency Services Organization

CARLSBAD • CHULA VISTA • CORONADO • COUNTY OF SAN DIEGO • DEL MAR • EL CAJON • ENCINITAS • ESCONDIDO • IMPERIAL BEACH • LA MESA
LEMON GROVE • NATIONAL CITY • OCEANSIDE • POWAY • SAN DIEGO • SAN MARCOS • SANTEE • SOLANA BEACH • VISTA