

December 26, 2017

Sean Scott, Author
The Red Guide to Recovery
San Diego, CA

Sean, as you know, the North Bay area of California suffered one of the worst fire disasters in modern history, when in the early part of October, 2017, several fires caused the death of 44 persons, and the destruction of over 8,000 structures, most of them family homes, in Sonoma, Napa and Mendocino Counties. My home was damaged and my son's home was completely destroyed.

A mutual friend of ours made sure I received a copy of the publication you authored, "The Red Guide to Recovery – Resource Handbook for Disaster Recovery," and I am writing to tell you what a timely gift the receipt of this publication was for our family.

As a former law enforcement officer for thirty eight years before I retired in 1996, I thought I was sufficiently versed in what the many issues were in dealing with such a disaster from a personal standpoint. I was sadly mistaken.

Your publication provided a number of insights I had not considered, and several of the chapters were invaluable in dealing with some of the subsequent issues, in particular how to document the losses, and how to deal with both adjusters and insurance companies.

We are still making use of the various recommendations you provided in this well researched and easy to understand publication. Thank you for using your expertise in making all of this valuable information available to those of us confronted by the task of rebuilding our homes and lives after this disaster.

Sal Rosano, Chief of Police (Ret.)
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